

# CENSORLY

## PRIVACY POLICY

*Effective date: April 20, 2026*

### 1. Introduction

This Privacy Policy describes how [COMPANY NAME] (d/b/a Censorly) (“Censorly”, “we”, “us”, or “our”) collects, uses, discloses, and protects personal information when you access or use the Censorly software, website, web application, and related services (collectively, the “Service”). It is incorporated by reference into our Terms of Service. Capitalized terms not defined here have the meaning given in the Terms of Service.

We designed the Service to collect as little personal information as possible while still providing a working paid product. In particular, we do not require account passwords (we use magic-link email authentication), we do not store payment-card numbers (payment is handled by Stripe), and we do not retain your uploaded audio any longer than necessary to process it and deliver the resulting Output File to you.

If you do not agree with this Privacy Policy, you must not access or use the Service.

### 2. Information We Collect

We collect the categories of information described below. We only collect what we need to operate the Service, bill subscribers, authenticate users, and meet our legal obligations.

#### 2.1 Information you provide directly

- **Email address.** You provide your email address when you subscribe or when you click “Restore purchase”. We use it to send magic-link login emails and, if applicable, subscription-related notices.
- **Audio files and associated metadata.** When you upload a song, we receive the audio file and any embedded ID3 tags (such as title and artist) that it contains.
- **Support correspondence.** If you contact us for support or other reasons, we receive whatever you choose to send us (typically an email address and the content of your message).

#### 2.2 Information collected automatically

- **Usage data.** The Service tracks a per-browser count of processed songs in your browser’s local storage (to enforce the free-tier limit). This count is stored on your device, not on our servers.
- **Server logs.** Our servers may record standard diagnostic information such as IP address, user-agent string, timestamps, and the URLs of requests. These logs are used for security, debugging, rate-limiting, and abuse prevention.
- **Authentication tokens.** We generate a one-time, time-limited token when you request a magic-link email. The token and its associated email, creation time, and consumption time are stored in our database.

## 2.3 Information received from third parties

- **Stripe.** When you subscribe, Stripe (our payment processor) shares with us your email address, your Stripe customer ID, and the status of your subscription (e.g., active, trialing, canceled, past due). Stripe handles your payment-card data directly; we never see or store card numbers, CVVs, or bank-account numbers.
- **Resend.** We use Resend to deliver magic-link emails and receive delivery-status metadata (sent, delivered, bounced) for those messages.

## 2.4 What we do NOT collect

- **Passwords.** Censorly does not use passwords. Authentication is by one-time magic link sent to your email.
- **Payment-card numbers, CVVs, or bank-account numbers.** All payment information is entered directly into Stripe's hosted checkout and never touches our servers.
- **Biometric data.** We do not collect fingerprints, voice prints (beyond incidental processing of uploaded audio), or similar biometric identifiers.
- **Children's information.** The Service is not directed to, and we do not knowingly collect information from, children under 18 (or the age of majority where you reside). See Section 9.

## 3. How We Use Your Information

### We use personal information for the following purposes:

- **To provide the Service.** Running stem separation, transcription, and muting on your uploaded audio; returning the resulting Output File to you.
- **To authenticate you.** Generating, sending, and verifying magic-link login tokens.
- **To administer subscriptions.** Matching your email to your Stripe subscription status, unlocking paid features for active subscribers, and disabling access when a subscription ends.
- **To communicate with you.** Sending magic-link emails, subscription-related notices (e.g., billing receipts, cancellation confirmations), and responses to your support requests.
- **To secure and maintain the Service.** Detecting and responding to abuse, spam, fraud, attempted bypass of the free-tier limit, and technical problems; rate-limiting magic-link requests; investigating incidents.
- **To comply with law.** Meeting our legal obligations, responding to lawful requests, and exercising or defending legal claims.

**We do not use your uploaded audio, Output Files, or account email to train or fine-tune machine-learning models.** The machine-learning components of the Service (Demucs and Whisper) are pre-trained third-party models that we run on your audio to generate your Output File; we do not retain your audio as training data, and we do not share it for training purposes.

## 4. How Your Audio Is Handled

**Because audio processing is the core of the Service, we want to be explicit about how your uploads flow through our systems:**

- **Upload.** Your audio file is sent from your browser to our server over an encrypted connection.

- **Processing.** The file is written to a temporary working directory on our server. Demucs separates it into stems; Whisper transcribes the vocal stem; our code mutes detected segments; the stems are recombined into an Output File.
- **Delivery.** The Output File is streamed or downloaded back to your browser.
- **Retention.** Temporary working files (the original upload, intermediate stems, and the Output File on our server) are stored only for the duration of the processing session and are periodically deleted by routine cleanup. Our ordinary goal is to delete them within 24 hours. Server-side copies are not intended to be long-lived. Transcribed lyrics exist only transiently in memory during processing and are not persisted to our database.
- **No training.** We do not use your audio to train models, and we do not share your audio with third parties for training or any other purpose except as strictly necessary to operate the Service (e.g., cloud hosting).

The Output File that the Service returns to you may be saved to your local device by your browser. We have no control over files once they leave our servers.

## 5. Cookies and Local Storage

The Service uses a small amount of browser local storage to function:

- **cc\_usage** — a counter of how many songs you have processed in this browser, used to enforce the free-tier limit.
- **cc\_subscribed** — a flag indicating that this browser has been unlocked via a valid magic link.
- **cc\_restore\_email** — the email address associated with the unlock, retained for convenience.

These values are stored on your device and are not transmitted to us except as part of normal requests to the Service. You can clear them at any time through your browser settings; doing so will reset your usage counter and (if applicable) require you to restore your subscription by requesting a new magic-link email.

We currently do not use third-party analytics or advertising cookies. If that changes, we will update this Privacy Policy and, where required, provide a cookie-consent mechanism.

## 6. How We Share Information

We share personal information only with the categories of recipients listed below, and only for the purposes described:

Recipient	Purpose	Data shared
Stripe (payment processing)	Subscription billing; receiving subscription-status webhooks	Email address, subscription events
Resend (transactional email)	Delivery of magic-link login emails	Email address, email body (including the one-time link)
Cloud hosting provider	Running the Service's servers and temporary file storage	All information processed by the Service, incidentally
Professional advisors	Legal, accounting, and similar advice	As reasonably necessary

Recipient	Purpose	Data shared
Acquirers	A merger, acquisition, reorganization, or sale of assets	As reasonably necessary, subject to this Privacy Policy
Law-enforcement / courts	Responding to lawful requests or to protect rights, safety, or property	Only what is required

**We do not sell personal information. We do not “share” personal information for cross-context behavioral advertising as those terms are defined under California law (see Section 11). We do not trade, rent, or exchange personal information with third parties for their own marketing purposes.**

## 7. Legal Bases for Processing (EEA/UK Users)

**If you are located in the European Economic Area, the United Kingdom, or a jurisdiction with similar rules, we process your personal information on the following legal bases:**

- **Performance of a contract** — to provide the Service you have requested and to administer your Subscription.
- **Legitimate interests** — to secure the Service, prevent fraud and abuse, debug problems, and improve reliability.
- **Consent** — for any processing for which we specifically ask for your consent (you may withdraw consent at any time).
- **Legal obligation** — to comply with laws and respond to lawful requests.

## 8. Data Retention

**We retain personal information only as long as reasonably necessary for the purposes described in this Privacy Policy, which generally means:**

- **Audio uploads, stems, and Output Files on our server:** normally deleted within 24 hours of processing (see Section 4).
- **Subscriber records (email, Stripe customer ID, status):** retained while your Subscription is active, and for a reasonable period afterward to comply with tax, accounting, and audit requirements.
- **Magic-link tokens:** expire 15 minutes after issuance. Records of issued tokens are retained only as long as needed for rate-limiting and abuse detection.
- **Server logs:** retained for a limited period (typically no more than 90 days) for security and diagnostic purposes.
- **Support correspondence:** retained for a reasonable period to handle follow-up questions and for our records.

Where we must retain personal information to comply with a legal obligation or to establish, exercise, or defend legal claims, we will retain it only as long as required for those purposes.

## 9. Children

The Service is intended for users 18 years of age or older (or the age of majority in your jurisdiction). We do not knowingly collect personal information from children under that age. If you believe a child has provided personal information to us, please contact us at [info@censorly-edits.com](mailto:info@censorly-edits.com) and we will take appropriate steps to delete it.

## 10. Security

We take reasonable technical and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, or destruction. These measures include encrypted transport (HTTPS), short-lived authentication tokens, keeping payment data out of our systems entirely, and routine deletion of temporary files. However, no internet service is completely secure, and we cannot guarantee absolute security. You are responsible for keeping the email account used for magic-link authentication secure.

If we become aware of a security incident affecting your personal information, we will notify you and the relevant authorities to the extent required by applicable law.

## 11. Your California Privacy Rights

If you are a California resident, the California Consumer Privacy Act, as amended by the California Privacy Rights Act (together, the “CCPA”), gives you the rights described below. This section supplements the other sections of this Privacy Policy and controls to the extent of any conflict for California residents.

### 11.1 Categories of personal information collected

In the preceding 12 months, we have collected the following categories of personal information, as those categories are defined under the CCPA:

CCPA category	Examples collected	Sources
Identifiers	Email address, IP address, Stripe customer ID	You; Stripe; your browser
Commercial information	Subscription status, billing events	Stripe
Internet / network	Server log entries, user-agent, requests	Your browser
Audio, electronic information	Audio files you upload and derivative stems / Output Files	You
Inferences	Derived state such as “active subscriber” or “free-tier exhausted”	Our systems

We do not collect the following CCPA-sensitive categories: government identifiers (SSN, driver’s license), financial account numbers, precise geolocation, racial or ethnic origin, religious beliefs, union membership, genetic data, biometric identifiers, health information, sex life, or sexual orientation. Voice content present in uploaded audio is processed transiently to produce your Output File and is not used to derive any CCPA-sensitive category.

## 11.2 Purposes for collection and disclosure

We collect and disclose the categories above for the business purposes described in Sections 3 and 6 of this Privacy Policy.

## 11.3 Sale, sharing, and retention

We do not sell personal information. We do not share personal information for cross-context behavioral advertising. We have not sold or shared personal information of minors under 16. We retain each category of personal information for the periods described in Section 8.

## 11.4 Your rights

As a California resident, you have the right to:

- **Know / access** — request that we disclose the categories and specific pieces of personal information we have collected about you, the sources, the purposes, and the categories of third parties with whom we share it.
- **Delete** — request that we delete personal information we have collected about you, subject to certain exceptions (e.g., to complete a transaction, comply with a legal obligation, or detect security incidents).
- **Correct** — request that we correct inaccurate personal information we maintain about you.
- **Limit use of sensitive personal information** — although, as noted in Section 11.1, we do not collect CCPA-sensitive categories beyond what is strictly needed to provide the Service.
- **Opt out of sale / sharing** — although, as noted, we do not sell or share personal information as those terms are defined by the CCPA.
- **Non-discrimination** — we will not discriminate against you for exercising your CCPA rights.

You may submit requests to exercise these rights by emailing [info@censorly-edits.com](mailto:info@censorly-edits.com) with the subject line “California Privacy Request”. We will verify your request by matching the email address used for the request against the email associated with your account. If you use an authorized agent, we may require proof of authorization. We will respond within the time required by law.

## 11.5 “Shine the Light”

California Civil Code § 1798.83 permits California residents to request certain information regarding our disclosure of personal information to third parties for their own direct-marketing purposes. We do not disclose personal information to third parties for their direct-marketing purposes.

## 12. Rights for Users Outside California

Depending on where you live, you may have additional or similar rights under applicable law, including rights of access, rectification, erasure, restriction, portability, and objection to processing. If you are in the European Economic Area or the United Kingdom, you also have the right to lodge a complaint with your local data-protection authority. To exercise any of these rights, contact us at [info@censorly-edits.com](mailto:info@censorly-edits.com).

## 13. International Data Transfers

The Service is operated from, and personal information is processed in, the United States. If you access the Service from outside the United States, you understand that your personal information will be transferred to, stored in, and processed in the United States and possibly other countries whose data-protection laws may differ from those of your country. Where required, we rely on appropriate safeguards (such as Standard Contractual Clauses) for such transfers.

## 14. Third-Party Services and Links

The Service may link to or interoperate with third-party services (for example, Stripe’s hosted checkout, email providers, or model-hosting providers). Their privacy practices are governed by their own policies, not this one. We encourage you to review the privacy policies of any third-party services you use:

- **Stripe:** <https://stripe.com/privacy>
- **Resend:** <https://resend.com/legal/privacy-policy>

## 15. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make material changes, we will update the “Effective date” above and, where appropriate, notify you by email or in-app notice. Your continued use of the Service after a change takes effect constitutes your acceptance of the revised Privacy Policy.

## 16. How to Contact Us

Questions, concerns, or requests relating to this Privacy Policy should be sent to [info@censorly-edits.com](mailto:info@censorly-edits.com) or by mail to [COMPANY NAME], [MAILING ADDRESS].

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